

RECOVERY.
RESOLUTION.
RESULTS.

ASSESSMENTS • INTEREST • VIOLATIONS • LATE FEES • FINES



PROVEN SOLUTIONS for EXCEPTIONAL RESULTS.

At HOA Collection Services, we employ a proven, multi-channel process to help your association recover delinquent payments more quickly, easily and effectively than ever before.

No matter how large or small your community, we can help you recover assessments, interest, violations, late fees and fines.

COLLECTIONS

HOA Collection Services is a one-stop resource for collection of revenues from delinquent accounts. While we can handle every step in the process, we ensure your association gives its express approval for every collection action we take.

LIENS

By recording liens against the property of delinquent association members, we employ a powerful tool to ensure fines are paid before those homeowners can transfer title.

EDUCATION

An important component of our process is education – for our employees, your staff and members of your association. We are always happy to teach your personnel and members about the collection process and attend board meetings as requested.

REPORTING

For each community we serve, we generate real-time reports that track progress on all accounts. These reports can be accessed at any time from the Web and shared with members of your board.

DELINQUENT ASSESSMENT PROCESS.



ACTIVATION

We receive the delinquent account from your HOA.



DEMAND for PAYMENT

Our staff attempts to collect the debt with a written demand for payment.



RECORDED LIEN

We notify the homeowner of the recorded lien.



INTENT to DEFAULT

The homeowner is notified of the intent to default the property.



DEFAULT

We inform the homeowner of the default and election to sell against the property.



SALE NOTIFICATION

The homeowner is given notice that the sale of his/her home is imminent unless the lien is paid in full.



RESTITUTION and RECOVERY

Communication between the HOA and the homeowner is restored so that speedy restitution and recovery can be arranged.



TELEPHONE CAMPAIGN

In addition to the written notifications, we conduct a parallel telephone campaign to prompt the homeowner to engage with your HOA. This frequently restores communication between the two parties, and leads to a fair and expedient resolution of the delinquency.



PROTECT YOUR COMMUNITY with the SYSTEM THAT DELIVERS.

FASTER COLLECTIONS

Our relationship-based selling approach gets results faster and with less conflict.

MORE REVENUE

By resolving accounts thought to be unrecoverable, we can help generate significantly increased cash flow to your association.

FLEXIBLE FEE STRUCTURE

Our reasonable and highly competitive fee schedules are designed to accommodate your association's needs.

RESOLVE ANY ACCOUNT

HOA Collection Services can work with accounts of any size, age, location or stage of delinquency.

DISCOVER WHAT HCS CAN DO FOR YOU.

Contact us today at 855-462-0732 for a complimentary consultation.

Solutions

LICENSED EXPERTS, EMPOWERING YOU with ADVANCED TECHNOLOGY.

Your HOA Collection Services team is fully licensed and trained to handle every aspect of the collection process from start to finish.

- Communications and notifications
- Collection of assessments, fees and violations
- Secure payment processing, including partial payments and ACH fund transfers

Our advanced system provides real-time, detailed reporting on all monthly collections and interest payments. Plus, you can compare your community's results with similar communities across the United States.

HCS

PRODUCES

RESULTS.

3675 West Cheyenne Ave., Suite 100 | North Las Vegas, NV 89032

Toll free: 855-462-0732 | Fax: 855-462-0733

www.hoacollectionservices.com | info@hoacollectionservices.com

